



Maine NENA Annual Conference & Training May 7-9, 2019

Conference will be held at:

Double Tree by Hilton Portland ME
363 Maine Mall Road
South Portland, ME 04106

For Reservations 1-800-560-7753
Mention ME National Emergency Number

Or book online at
<http://group.doubletree.com/MaineNENA>

Pricing \$107.00 +Tax

Housing rate is only good until 04/10/19

For Conference Questions Call:
Mike Smith
Maine NENA President
(207) 474-6386

For Vendor Questions Call:
Director Brodie Hinckley
Sagadahoc RCC
(207) 386-5800



Registration Form

NENA 2019 – Maine’s Event for Emergency Communications Professionals

May 7 – May 9, 2019 • Double Tree by Hilton Portland, ME • 363 Maine Mall Rd



Agency/Company

Address

City State ZIP

Daytime Phone

Attendees	Conference Day 1 Adam Timm 5/7	Conference – Day 2 Nathan Lee 5/8	Conference Day 3 Chief Billy Goldfeder 5/9	Three Day Package 5/7 - 5/9
Name	\$95.00	\$95.00	\$95.00	\$250.00
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Please make checks payable to Maine NENA (No purchase orders please)

Mail all registrations and checks to:

Maine NENA, Attn: Tammy Barker, 8 County Drive, Skowhegan, ME 04976

Cancellations are non-refundable, however substitutions are permitted

May 7, 2019 - Registration Opens at 0730, Class begins 0830



Adam Timm

“The Healthy Dispatcher”

www.thehealthydispatcher.com

“Improving Your Emotional Intelligence”

You may think you'd be more successful if callers weren't so annoying. Or if your supervisor weren't such a jerk. Or the work weren't so stressful. The fact is your success is determined almost wholly by the level of your own emotional intelligence. This class explains the critical importance of emotional intelligence and how it applies to your daily work life, explores the four pillars of emotional intelligence, and provides proven ways to improve your emotional intelligence immediately.

May 8, 2019 – Registration Opens at 0730, Class begins at 0830

Nathan Lee



Denise Amber Lee Foundation

www.deniseamberlee.org

“A Victim's Plea; Meeting Expectations”

Nathan Lee, founder and President of the Denise Amber Lee Foundation, and Ryan Chambers, Public Safety Instructor, tie together the elements of the Denise Amber Lee tragedy. A positive and uplifting presentation, students will learn of the obvious failures that day to the more in-depth concepts such as leadership, hiring, training and encouraging employees in a communications center. Attendees will leave refreshed and reminded of the critical role they play in Public Safety.

May 9, 2019 –

Registration Opens at 0700, Opening Ceremonies at 0800



Chief Billy Goldfeder

www.FireFighterCloseCalls.com

“Fire Ground Emergencies! Why Things Go Right & Why Things Go Wrong”

Chief Billy Goldfeder will present through video, audio and "WAKE UP" lecture, an in-depth program featuring specific and very recent fireground events with a strong focus on structural fires that ended with tragic results. The program focuses specifically in helping emergency 9-1-1 communication center and fire service members and leadership personnel understand the fireground LESSONS LEARNED so that these incidents don't ever become forgotten. This very high energy direct and frank program is presented specifically for emergency communications personnel, providing them an excellent opportunity to understand how, what and why things go wrong on the fireground-and the critical role of call takers, dispatchers and those on the fireground!